

New Jersey eBill Information and FAQs for Medical Providers



Summary: Progressive is providing the following information to assist New Jersey Providers in fulfilling the requirements set forth in the New Jersey statutes, section P.L. 1972, c70, requiring Progressive to accept electronic claims from all New Jersey Health Care Providers and respond with electronic remittance.

Date Progressive will accept eBills: September 1, 2019
Progressive's Selected Clearinghouse/eBill Agent: Availity
Availity Support Phone Number: 800-282-4548
Availity Web Portal Address: <https://www.availity.com/>

Progressive Payer ID: 24260
Progressive Attachment FAX Number: (877) 213-7258
Progressive Contact: email: MedEDI@progressive.com

Our 9-digit Progressive claim number is required in the 2010BA or 2010CA for all bills.

Provider Frequently Asked Questions (FAQ)

Question	Answer
How will Progressive accept eBills?	Progressive has chosen Availity as our designated eBill agent to accept. It is expected that providers are familiar with the regulation and the guides provided by New Jersey.
When will Progressive be ready to accept electronic bills (eBills)?	Progressive is currently accepting 837P (CMS-1500), 837I (UB), 837D (Dental) and NCPDP 5.1 (Pharmacy) transactions.
What is Progressive's Payer ID or NAIC number?	Though Progressive has several Payer ID/NAIC numbers listed, you can use 24260 as the default Payer ID for Progressive eBills.

Question	Answer
Will Availity support the standard transactions on behalf of Progressive?	Availity will support all transaction formats and associated code sets as mandated by the state of New Jersey.
Who should I contact to submit New Jersey electronic transactions? Who should I contact to schedule testing with Availity? Who should I contact for edits, warnings and rejections?	If you are ready to send New Jersey transactions or wish to schedule testing with Availity, please contact Availity Customer Support at 800-282-4548 or submit a ticket on https:// www.availity.com/
If claims are rejected, will we know through our reports or will we have to wait for the Explanation of Benefits and Remittance Advice?	If the claim is rejected as a non-compliant, Availity will notify you or your agent via a 997 and/or the Submissions Report available in the Availity web portal. A claim could also be rejected for a variety of reasons once it gets into the claim adjudication system. If that happens, it will appear on the eRemittance (835).
What type of rejections will I find on my reports?	The submissions report will show any rejections that occurred during the HIPAA and/or New Jersey Validation process as well as show all claims accepted.
Will Progressive continue to receive paper claims?	The spirit and intent of the legislation is to encourage electronic commerce in health care billing and to reduce administrative costs. However, Progressive will continue to receive paper claims as providers adapt to the eBilling processes.

Question	Answer
<p>How will Progressive handle the receipt of medical records and other supporting documentation?</p>	<ol style="list-style-type: none"> 1. Availity can receive electronic attachments using the 275 transaction. 2. Availity will be providing a web portal where the attachments can be sent along with the eBill. 3. Progressive will accept records via Fax. The Fax number is (877) 213-7258. <p>Please include the Identification Code used in PWK06 and our 9-digit claim number on all correspondence.</p>
<p>How will I receive my remittance advice, explanation of benefits (EOB) and payment?</p>	<ol style="list-style-type: none"> 1. After Progressive adjudicates the bill, Availity will send an 835 (eRemittance) to the original submitter of the related bill. The eRemittance serves as both the remittance advice and EOB. 2. Payments will be printed and mailed unless you have submitted the necessary EFT authorization forms. The EFT forms and submission instructions can be found at www.progressive.com/supplier. 3. Progressive will continue to send paper remittances and EOBs until further notice.